Get 24/7/365 access to a doctor with MDLIVE

Now there’s a way to see a doctor whenever and wherever you need one. It’s called MDLIVE, and it’s available to you through your Cigna plan. MDLIVE connects you to a board-certified doctor by phone or online video chat. So, whether you’re at home, at work or on vacation, a doctor is always in.

How it works

It’s easy to connect with an MDLIVE doctor:

1. Call 888.726.3171
2. Speak to a coordinator to find a doctor who meets your needs
3. Talk to the doctor

1. Go to <INSERT WEBSITE>
2. Find a doctor who meets your needs
3. Video chat with the doctor

After you’ve talked with the doctor – either by phone or online video – you may use email to follow up with questions regarding the recommendations.

When to use it

MDLIVE is available 24 hours a day, seven days a week, 365 days a year to conveniently help you find treatment for minor, non-emergency conditions. You can use it anytime, from anywhere. All you need is a phone or computer with webcam.

Use MDLIVE to talk to a doctor about:

- Acne
- Allergies
- Bronchitis
- Cold and flu
- Fever
- Gout
- Headache
- Infections
- Joint aches and pains
- Nausea and vomiting
- Pink eye
- Rashes
- Sinus infection
- Sore throat
- Sunburn
- Urinary tract infection
- Child medical conditions
  - Cold and flu
  - Constipation
  - Ear infection
  - Fever
  - Nausea and vomiting
  - Pink eye

An MDLIVE doctor will give you a diagnosis. The doctor can even prescribe medications if needed.